



PARTNERS IN PREVENTION 2011

HEALTH & SAFETY CONFERENCE & TRADE SHOW
Formerly Superior IAPA Health & Safety Conference & Trade Show



EARLY BIRD OFFER! Register on or before March 22 and save \$40.00 per person!

DELTA SAULT STE. MARIE WATERFRONT HOTEL
208 ST. MARY'S RIVER DRIVE

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APRIL 12 & 13, 2011

Partners in Prevention 2011 Conference Series

THE CONFERENCE AT-A-GLANCE

TUESDAY, APRIL 12

Day One

6:45 am

Registration, Breakfast, Trade Show Opens

7:30 - 9:30 am

Opening Remarks
Keynote Speaker: **WAYNE DE L'ORME**, Provincial Coordinator, Industrial Health and Safety Program, Ministry of Labour, Moving Into a New Decade of Health and Safety Enforcement

9:45 - 10:45 am

SERIES 1

Making It Happen: Return-To-Work and the WSIB's New Service Delivery Model
Liquid Fuels Handling
Reducing MSD Hazards: The Role of Participatory Ergonomics
I'm a Member of JHSC: Now What?

10:45 - 11:30 am

Exhibitor Trade Show, Networking and Coffee Break

11:30 am - 12:30 pm

SERIES 2

Start from Strong
Young Brains are Different
Best Practices for Enhancing the Culture of Health and Safety
There's a New Tool in Town: Physical Demands Analysis

12:30 - 2:00 pm

Lunch, Exhibitor Trade Show and Networking

Theatrical Performance: **SOUP KITCHEN COMMUNITY CENTRE** - In My Shoes

2:00 - 3:00 pm

SERIES 3

Health and Safety Tools for Small Business
Occupational Hearing Loss and Prevention
Getting it Right the First Time: Effective Orientation Program
Managing Due Diligence for Employees on the Road

3:00 - 3:30 pm

Exhibitor Trade Show, Networking and Coffee Break

3:30 - 4:30 pm

SERIES 4

I'm in Charge: What Does That Mean?
Heart Healthy, Healthy You
Accident Investigation and Interviewing Skills
Occupational Disease in Relation to Workplace Exposure



- Visit the Trade Show!
- OPEN
- Tuesday, April 12
7:30 am - 4:30 pm
- Wednesday, April 13
7:30 am - 2:00 pm
- See a wide range of health and safety-related products, programs and services.
- Our Exhibitors Include:
- Algoma Public Health
- Dumanski Office Interiors
- Electrical Safety Authority
- Equipment World Inc.
- Health & Safety Ontario
- Health & Safety Professionals Inc
- LG Safety Solutions
- Nilfisk Industrial Vacuums
- The Office Supply House
- Workplace Safety & Insurance Board



EARN HRPA AND BCRSP POINTS

This conference has been approved for 10 recertification points by the Human Resources Professionals Association and 0.5 maintenance points by the Board of Certified Registered Safety Professionals.

THE CONFERENCE AT-A-GLANCE

WEDNESDAY, APRIL 13

Day Two

6:45 am	CEO Breakfast: By invitation only Keynote Speaker: CORRIE PITZER , CEO, SAFEmap International
7:30 – 9:00 am	Breakfast, Trade Show Opens Keynote Speaker: ALEX GRYSKA , Manager, Ontario Mine Rescue, 33-17-69: The San Jose Mine Rescue
9:00 – 10:00 am	SERIES 5 The Upside of Mental Health and Positive Workplace Stress Investing in Community Safety WSIB New Work Reintegration Program Forklift Safety
10:00 – 10:45 am	Exhibitor Trade Show, Networking and Coffee Break
10:45 – 11:45 am	SERIES 6 Key Elements of Your Health and Safety Program Safe Propane Handling Shiftwork Like Clockwork To Manage or Not to Manage: Owner Guidelines for Hiring Contractors
12:00 – 2:00 pm	Lunch, Exhibitor Trade Show and Networking Keynote Speaker: CORRIE PITZER , CEO, SAFEmap International, The Seven Delusions of Disaster-Prone Organizations
2:00 – 3:00 pm	SERIES 7 Responding to Non-Worker Critical Injuries: MOL Perspective Accessible Customer Service: Are You Ready? Preventing Falls: The Components of a Fall Protection Plan Don't Work Live
3:00 – 3:15 pm	Coffee Break
3:15 – 4:15 pm	SERIES 8 Bill 168: Lessons Learned to Date Heat Stress Hazards and Evaluation WSIB Workwell Program Update Mental Health and the Workplace

THURSDAY, APRIL 14

Day Three

OPTIONAL VALUE ADDED SESSIONS

8:30 am – 12:00 pm	Conflict Resolution
8:30 am – 12:00 pm	Domestic Violence is Not a Private Matter: Workplaces Have a Role to Play



WELLNESS AREA

Coordinated by



Algonia
PUBLIC HEALTH
Santé publique Algonia

Visit the health professionals and engage in activities that will assist you in the pursuit of a healthier lifestyle. These activities include

(scheduled at time of printing):

- April Age: "Age Progression Software"
- Baseline Hearing Screening
- Blood Pressure
- Glucose Screening
- Stress



BREAKFAST KEYNOTE

7:30 – 9:30 am

WAYNE DE L'ORME

Provincial Coordinator, Industrial Health & Safety Program, Ministry of Labour

Moving Into a New Decade of Health and Safety Enforcement

The enforcement activities of the Ministry of Labour have changed over the last decade in response to changes in Ontario's health and safety environment. The recommendations of the Expert Advisory Panel on Occupational Health and Safety are providing additional impetus for change. Wayne De L'orme will focus on the strategies and tactics developed by the Ministry to help make workplaces in Ontario the safest in the world.

SERIES 1

9:45 – 10:45 am

CHOOSE ONE

MAKING IT HAPPEN: RETURN-TO-WORK AND THE WSIB'S NEW SERVICE DELIVERY MODEL

Louise Caicco Tett, President, Health & Safety Professionals Inc.

Gain a holistic view of the topic of return-to-work from concept to case level. An overview of the legal, financial and moral implications will provide the context for discussion around development of a successful return-to-work program from the business case through to program evaluation.

LIQUID FUELS HANDLING

David Kerr, President, TS Technical College

The Technical Standards and Safety Authority (TSSA) requires that anyone performing minor maintenance or dispensing product be properly trained. Learn the requirements as set out in the *Liquid Fuels Handling Code* and the *TSSA Act and Regulations*. You'll gain a clear understanding of each of the certificates – Site Operator, Petroleum Mechanic Helper, Petroleum Mechanic 3 and Petroleum Mechanic 2. Training requirements, under the Attendant and Mobile Refuelling Training Program, will also be covered.

REDUCING MSD HAZARDS: THE ROLE OF PARTICIPATORY ERGONOMICS

Cindy DePiero, Ergonomic Consultant, Sault Area Hospital

Learn how using a participatory ergonomic approach ensures that those who are directly affected by ergonomic hazards are actively involved in the identification, assessment and control of these hazards. Participatory ergonomics is used to engage and empower not only workers but also managers, supervisors and health and safety personnel to make decisions and solve problems as a team.

I'M A MEMBER OF JHSC: NOW WHAT?

Janice Greco, Program Specialist, LG Safety Solutions

Basic roles and responsibilities for new Joint Health and Safety Committee (JHSC) representatives will be outlined. Experienced representatives will also benefit by learning what works well and what doesn't. Find out about aids that assist members to perform duties efficiently and creative ideas that may enhance the committee's performance.

START FROM STRONG

Chris Cooper, President, Catalyst Fitness

What's the real key to avoiding injury on the job? Is it trying to avoid situations where strength and flexibility are required? Adding more machinery? Waiting for help? Or is it to learn proper movement patterns, use rehabilitative movements and strengthen the muscles used for loading, carrying and turning? Research suggests avoidance is the wrong strategy and that strength training is crucial for lifelong injury avoidance.

YOUNG BRAINS ARE DIFFERENT!

Speaker To Be Announced

Remember the days when WE told young people what to say, when to say it and how to say it? If you are a trainer, teacher, leader, supervisor or manager, you may be struggling with how to effectively communicate with the younger members of your team. Learn what young workers want and expect for training and how you can modify your approach to more effectively get and keep their attention.

BEST PRACTICES FOR ENHANCING THE CULTURE OF HEALTH AND SAFETY

Monica Szabo, Director – Prevention Services, Public Services Health & Safety Association

Learn the components of a health and safety management system and the definition of safety culture including steps to improve it. You'll also learn how effective leadership can move your organization beyond compliance to safety excellence.

THERE'S A NEW TOOL IN TOWN: PHYSICAL DEMANDS ANALYSIS

Mike Lanigan, Ergonomist, Workplace Safety & Prevention Services

Have you ever downloaded a health and safety resource and then wondered how to administer it? Take part in a facilitated discussion with an Ergonomic Specialist regarding this practical tool for performing PDAs (physical demands analysis). Learn how to develop this important component in your organization's ergonomic plan. For a preview of this PDA tool, visit www.iapa.ca and click on "Resources".

LUNCHEON & THEATRICAL PERFORMANCE

12:30 – 2:00 pm

SOUP KITCHEN COMMUNITY CENTRE

In My Shoes

Many Canadians are not aware that large numbers of children, women and men in this country often go to bed hungry. Food Banks Canada reports that people with jobs constitute the third largest group of food bank clients and that the majority of these users are employed at low wages. The statistics are real people with a voice and a story. This theatrical performance will make those statistics come alive and will make you laugh and cry. Have a seat, listen and walk a mile... in my shoes.

HEALTH AND SAFETY TOOLS FOR SMALL BUSINESS

Louise Caicco Tett, President, Health & Safety Professionals Inc.

Small businesses are busy places. However, from a legislative point of view, they have many of the same health and safety responsibilities as a larger employer. Come to this session if you are looking for some simple tools to make your job easier. If you have some of your own tools, bring them along and share them with others in the group.

OCCUPATIONAL HEARING LOSS AND PREVENTION

Kathryn Armstrong, Audiologist, Group Health Centre

Matt Armstrong, Hearing Instrument Specialist, Group Health Centre

Occupational and environmental noise is louder than ever before. Learn the answer to key questions such as: What is noise induced hearing loss (NIHL)? What is noise? How much is too much? How is noise harmful? How is hearing loss measured? What are the warning signs of NIHL? How can hearing loss be prevented? Occupational noise regulations will be discussed.

GETTING IT RIGHT THE FIRST TIME: EFFECTIVE ORIENTATION PROGRAM

Steve Findlay, Contractor Safety Coordinator, Ontario Lottery & Gaming Corp.

Lisa Graham, President, LG Safety Solutions

In Ontario, employers and supervisors have a legal obligation to inform workers of the hazards they may be exposed to in the workplace. The ideal time to inform workers is at the time of hire – before they begin their job. Learn the key elements of a New Worker Health and Safety Orientation along with tips for effective delivery and guidelines to help ensure due diligence is met.

MANAGING DUE DILIGENCE FOR EMPLOYEES ON THE ROAD

Marc Faubert, Health & Safety Representative/Trainer, Infrastructure Health & Safety Association

The health and safety risks of workers traveling on our roads in the line of business can result in devastating personal injuries or death, product and equipment loss and substantial liabilities. Learn how to identify and assess the risks your company faces in this regard. Obtain valuable tips, a six step road safety plan and numerous tools to initiate or improve your company's road safety policy and program.

I'M IN CHARGE: WHAT DOES THAT MEAN?

Peter Augruso, Regional Director – Northern Region, Ministry of Labour

What are your legal requirements under the *Occupational Health & Safety Act of Ontario*? Managers and supervisors represent the employer and are responsible to carry out their duties in the workplace. Review the roles and responsibilities of a competent supervisor and the concepts of internal responsibility and due diligence.

HEART HEALTHY, HEALTHY YOU

Dan Ingram, Area Manager, Heart and Stroke Foundation of Ontario

Gain practical suggestions for making healthy lifestyle choices to reduce your risk of heart disease and stroke. An overview of current research projects, including how they may impact the future of prevention and treatment of heart disease, will also be provided.

Series 4 continued on next page

ACCIDENT INVESTIGATION AND INTERVIEWING SKILLS

Jo-Anne Rousseau, Consultant, Workplace Safety & Prevention Services

Discuss the steps involved in accident investigation and sharpen your interviewing skills. Discover how these skills can be one of the most effective tools you have to investigate accidents. Interviewing helps you to reconstruct the points of time and critical events of an accident.

OCCUPATIONAL DISEASE IN RELATION TO WORKPLACE EXPOSURE

Rick Hamilton, Worker Adviser, Office of the Worker Adviser

A high level overview of emerging trends in occupational disease will be presented. The WSIB claims adjudication and appeal processes will be reviewed and the legal test for causation in occupational disease claims will be explained.

WEDNESDAY, APRIL 13

Day Two

CEO BREAKFAST

6:45 am

CORRIE PITZER, CEO, SAFEmap International

By Invitation Only: If you have not received an invitation and are interested in attending, please contact Mary Ellen Graham at maryellen.graham@wsps.ca.

BREAKFAST KEYNOTE

7:30 – 9:00 am

ALEX GRYSKA

Manager, Ontario Mine Rescue

33-17-69: THE SAN JOSE MINE RESCUE

On August 22, 2010, the entire world was amazed to learn that 33 miners trapped deep underground at the San Jose Mine in Chile had survived 17 painstaking days on morsels of food and limited water. Hear about the Canadian connection and what has been learned from this incredible rescue. Alex Gryska followed the event from the initial collapse at the mine through to the successful rescue of all 33 miners 69 days later.



SERIES 5 9:00 - 10:00 am

CHOOSE ONE

THE UPSIDE OF MENTAL HEALTH AND POSITIVE WORKPLACE STRESS**Vince Casey**, Rehabilitation Coordinator, ESSAR Algoma Steel

Vince Casey will challenge commonly held views and show how proper management of mental health and workplace stress can be viewed as an investment – placing it on the positive side of the balance sheet.

INVESTING IN COMMUNITY SAFETY**Brian Curran**, CEO, PUC Services

Successful businesses recognize the need to protect their workers. But to date their focus has been on the worksite. The chance of an individual being injured is much higher off the job. Businesses and workers need to continue to find ways of making not just the workplace but the whole community safer. Injuries at the community level and their effect on workplaces will be examined.

WSIB NEW WORK REINTEGRATION PROGRAM**Joanne Webb**, Director - Work Reintegration Program, Workplace Safety & Insurance Board**Blayne Nicholl**, Manager - Work Transition, Workplace Safety & Insurance Board

Learn about the Workplace Safety & Insurance Board's new Work Reintegration Program as it pertains to workers, employers and Work Transition Specialists.

FORKLIFT SAFETY**Kevin Kelly**, Safety Trainer, Equipment World Inc.

Understand what you need to do in order to provide safe equipment. Operator training alone is not enough. Pedestrians working near lifting equipment and supervisors also need training. The causes of instability and tip-overs will be discussed to help avoid the tragic and costly results. The major causes of forklift incidents and items that your operators should know prior to using forklifts will be reviewed.

SERIES 6 10:45 - 11:45 am

CHOOSE ONE

KEY ELEMENTS OF YOUR HEALTH AND SAFETY PROGRAM**Mike Lemay**, Consultant/Trainer, Workplace Safety North

A health and safety program is a plan of action designed to prevent injuries and illness at work and is required under the Ontario *Occupational Health and Safety Act*. Learn the key elements of a successful health and safety program as well as possible changes on the horizon. Whether you're developing a new program or improving your existing one, you'll gain the tools and resources you need to create a safe and healthy workplace.

SAFE PROPANE HANDLING**Steve Hilderley**, Corporate Regulatory Affairs Manager, McDougall Energy Inc.

Gain a general understanding of safe and efficient handling of propane and propane storage containers. You'll be able to identify specific health and safety hazards associated with changing propane containers on items such as lift trucks, tiger torches and construction heaters. The physical characteristics of the product and how it reacts and behaves when used will be covered.

SHIFTWORK LIKE CLOCKWORK**Alison Dutkiewicz**, Public Health Nurse, Algoma Public Health

About 25% of the Canadian workforce performs shiftwork. Learn healthy tips for coping with the stresses of shiftwork. Topics addressed will include shiftwork and sleep, family and stress, healthy eating and active living.

Series 6 continued on next page

TO MANAGE OR NOT TO MANAGE: OWNER GUIDELINES FOR HIRING CONTRACTORS

Steve Findlay, Contractor Safety Coordinator, Ontario Lottery & Gaming Corp.

Steve Taylor, Health, Safety and Environmental Specialist, Great Lakes Power Transmission

As an owner or owner representative, you have health and safety obligations even when the work is hired out to a contractor. Various health and safety scenarios, as they relate to the development of a contractor management program, will be reviewed including whether management of the work or simple monitoring of the contractor is required. Real-world situations will be discussed in determining when to manage or when to take a “hands-off” approach.



LUNCHEON KEYNOTE

12:00 – 2:00 pm

CORRIE PITZER

CEO, SAFEmap International

The Seven Delusions of Disaster-Prone Organizations

Organizations are like the Titanic. Our delusions let us enter dangerous waters at full speed ignoring obvious signs of impending catastrophe. Corrie Pitzer analyzes seven delusions in disaster-prone organizations drawing on examples from current events.

SERIES 7 2:00 – 3:00 pm

CHOOSE ONE

RESPONDING TO NON-WORKER CRITICAL INJURIES: MOL PERSPECTIVE

Murray Baker, Acting District Manager, Ministry of Labour

Proposed changes to the *Occupational Health and Safety Act*, which if approved will come into effect on July 1, will consolidate regulatory requirements with regards to when companies are to report injury and illness. These changes will affect reporting where non-workers are involved. Acquire guidance on determining if, when and how to respond to events involving non-workers and when you need to notify the Ministry or Labour.

ACCESSIBLE CUSTOMER SERVICE: ARE YOU READY?

Dawna Kinnunen, Chief Inspiration Officer, Accessibility North

Private sector business with one or more employees are required to comply with the *Accessibility for Ontarians with Disabilities Act Accessible Customer Service Standard* as of 2012. Are you ready? Get an overview of what you must do to comply and access to free resources to help you get there!

PREVENTING FALLS: THE COMPONENTS OF A FALL PROTECTION PLAN

Robert Barnett, Training Supervisor, Transportation & Works, City of Sault Ste. Marie

Paride Iacoboni, Health & Safety Consultant, Infrastructure Health & Safety Association

Falls are the second largest cause of workplace fatalities in North America. Session participants will receive an overview of how to develop a comprehensive fall protection plan.

DON'T WORK LIVE

Rick St. Onge, Senior Electrical Inspector, Electrical Safety Authority

Lock-out/tag-out is crucial to the safety of employees. Session participants will view a video, review the 2008 electrical safety report and discuss the seven key steps to electrical safety at work.

BILL 168: LESSONS LEARNED TO DATE

Lynn Thomson, Partner, Hicks Morley LLP

Bill 168 is still, as legislation goes, in its infancy. The basic requirements of the legislation will be outlined as well as implementation issues addressed in recent decisions. Practical tips for ensuring best practices in your organization will be provided drawing on these recent decisions.

HEAT STRESS HAZARDS AND EVALUATION

Jon Simonds, Certified Industrial Hygienist, ESSAR Algoma Steel

A basic overview of health hazards and symptoms associated with exposure to high heat environments will be provided. You'll also receive a brief review of industrial hygiene and biological monitoring methods along with examples of heat stress evaluations and basic tools for preventing heat stress symptoms.

WSIB WORKWELL PROGRAM UPDATE

Ken Langer, Assistant Director, System Collaboration Branch, Prevention Division, Workplace Safety & Insurance Board

The WSIB is best known for providing compensation and support after a workplace incident. However, it also provides a variety of other services including safety audits. Are you confident that your current system would pass such a review? Being prepared in advance of the audit is a sign of diligence. Learn the requirements and benefits of the Workwell Audit which is designed to enhance a health and safety management system.

MENTAL HEALTH AND THE WORKPLACE

Murray MacGregor, Ability Management Specialist, Acclaim Ability Management Inc.

Gain clear definitions and statistical information for the most common mental illnesses experienced today. The discussion will cover: occupational stress and burnout, workplace factors that can threaten an employee's mental health and implications of mental health on organizational health. Breakout groups will be arranged to facilitate dialogue between participants as they discuss challenges they have experienced.

OPTIONAL VALUE ADDED SESSIONS

8:30 am – 12:00 pm

CONFLICT RESOLUTION

Linda Gravelle, Nurse Manager, Sexual Assault/Partner Assault Clinic & Outpatient Psychiatry, Sault Area Hospital

What is conflict and what are the effects of unresolved conflict within an organization? Learn how to identify potential sources of conflict and prevent situations from escalating. You'll acquire practical strategies to constructively manage conflict and, in doing so, establish healthy and respectful interpersonal relationships within the workplace.

DOMESTIC VIOLENCE IS NOT A PRIVATE MATTER: WORKPLACES HAVE A ROLE TO PLAY

Colleen Purdon, Trainer/Member, Neighbours, Friends and Families Provincial Team

In June 2010, the *Occupational Health and Safety Act* was amended to include new responsibilities for employers with regard to workplace violence. Learn domestic violence warning signs, high risk factors and how to intervene safely and effectively. Resources from the Neighbours, Friends and Families (NFF) Workplace Campaign will be presented. Local workplaces will highlight how they implemented domestic violence programs in their workplace and became NFF workplace champions.



PARTNERS IN PREVENTION 2011

HEALTH & SAFETY CONFERENCE & TRADE SHOW

Formerly Superior IAPA Health & Safety Conference & Trade Show

REGISTRATION INFORMATION

Register early
and **SAVE OVER \$40**
per person

REGISTRATION RATES include continental breakfast, keynote speakers, lunch, conference sessions and admission to trade show.

The early bird rate cannot be combined with any other discount or special offer. Volunteer, safety group, volume discounts and any other discounts or special offers cannot be combined.

EARLY BIRD RATE

Register on or before March 22 and SAVE!

Full Conference	\$299*
Full Conference Corporate Pass	\$349*
Full conference rate includes a value added session on April 14.	
One-Day Rate	\$159*
Value Added Session	\$139.50 member firms
	\$155 non-member firms

REGULAR RATE

Register after March 22

Full Conference	\$339*
Full Conference Corporate Pass	\$389*
Full conference rate includes a value added session on April 14.	
One-Day Rate	\$179*
Value Added Session	\$139.50 member firms
	\$155 non-member firms

* Add HST charge per delegate

50% OFF Every 5th delegate from the same company registered at the same time is 50% off the regular rate.

PAYMENT METHODS

Cheque (made payable to WSPS), Visa, Mastercard, AMEX or Invoice (approved credit only)

SPACE IS LIMITED

We reserve the right to make venue and date changes with notice, speaker changes without notice and to cancel an event due to low registrations. No refunds or cancellations accepted after April 5. Substitutions welcome.

For more information:

PartnersinPreventionConference.com/SaultSteMarie

To register:

1 877 494 9777

HST #809 755 622 RT001 Function #164715

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APRIL 12 & 13, 2011

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PARTNERS IN PREVENTION 2011 SAULT STE. MARIE PLANNING COMMITTEE

Alison Dutkiewicz, Algoma Public Health
Becky Chiarot, Sault Area Hospital
Bob Barnett, City of Sault Ste. Marie
Brett Webb, Public Services Health & Safety Association
Clyde Healey, Workplace Safety & Prevention Services Volunteer
Janice Greco, Workplace Safety & Prevention Services Volunteer
Lisa Graham, LG Safety Solutions
Lisa Kenopic, Soo Mill & Lumber
Louise Caicco Tett, Health & Safety Professionals Inc.
Marlene Sawko, Workplace Safety & Prevention Services Volunteer
Michael Muscat, Workplace Safety & Prevention Services Volunteer

Mike Gaudette, Workplace Safety & Prevention Services Volunteer
Mike Lemay, Workplace Safety North
Paride Iacoboni, Infrastructure Health & Safety Association
Pat Henderson, Workplace Safety & Insurance Board
Pat McAuley, Workplace Safety & Prevention Services Volunteer
Patricia Hope, ESSAR Steel Algoma
Stephen Findlay, Ontario Lottery & Gaming Corp.
Steve Taylor, Great Lakes Power Transmission
Thomas Majic, Workplace Safety & Prevention Services Volunteer
Tom Headrick, Brookfield Renewable Power
Wayne Brunsch, Workplace Safety & Prevention Services Volunteer

HEALTH & SAFETY ONTARIO

Health & Safety Ontario (HSO) is the result of a bold move to reorganize the independent efforts of 12 health and safety associations into four streamlined organizations to better serve more than 236,000 Ontario businesses.

HSO is comprised of:

