

Multigenerational Workplaces

References

Adams, Michael **Sex in the Snow: The Surprising Revolution in Canadian Social Values.** Toronto: Viking, 1997

American College Health Association. **American College Health Association-National College Health Assessment II: Canadian Reference Group Executive Summary Spring 2016.** Hanover, MD: American College Health Association; 2016.

American College Health Association. **American College Health Association-National College Health Assessment II: Ontario Reference Group Executive Summary Spring 2016.** Hanover, MD: American College Health Association; 2016.

American Heart Association, **Health, Wellness & the Multi-Generational Workforce**, presentation CEO Roundtable/Nielsen, November 11, 2016, https://healthmetrics.heart.org/wp-content/uploads/2017/06/Health-Wellness-and-the-Multi-Generational-Workforce-ucm_490487.pdf

Andrew-Gee, E. “Your smartphone 📱 is making you 🤡 stupid, antisocial 🙄 and unhealthy 😞. So why can't you put it down ? !?”, Globe and Mail, January 6, 2018, <https://www.theglobeandmail.com/technology/your-smartphone-is-making-you-stupid/article37511900/>

Bauerlein, Mark **The Dumbest Generation: How the Digital Age Stupefies Young Americans and Jeopardizes Our Future.** New York: Penguin Group, 2009

Brooks, Adam **Understanding Millennials: Tips and Tricks for Working with Today's Generation.** San Bernardino: Brooks Books, 2016.

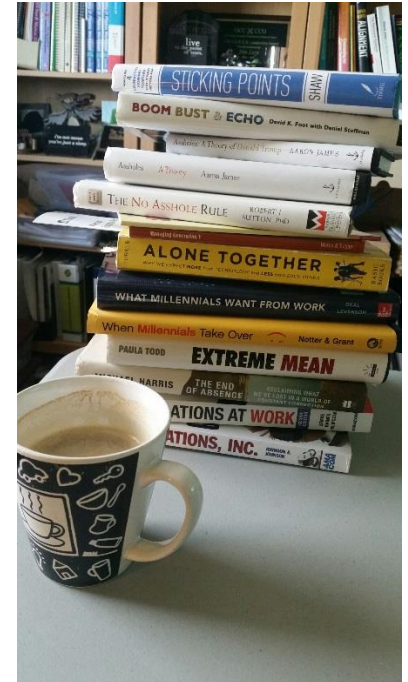
Buahene, Adwoa and Kovary, Giselle **Loyalty unplugged: how to get, deep and grow all four generations.** Xlibris Corporation, 2007.

CBC Sunday News, “Millennials: Coddled, entitled, narcissistic, and lazy?” The Sunday Talk, February 20, 2017 (<http://www.cbc.ca/news/thenational/millennials-coddled-entitled-narcissistic-and-lazy-1.3990987>)

Chegg Inc./Harris Interactive, **Bridge that Gap Monograph**, Fall, 2013 (https://www.insidehighered.com/sites/default/server_files/files/Bridge%20That%20Gap-v8.pdf)

Davies, Roger **Mastering Communications: 10 secrets to fast, clear, persuasive communications.** Toronto: Springboard Books, 2008.

Deal, Jennifer and Levenson, Alec **What Millennials Want from Work: How to Maximize Engagement in Today's Workforce.** New York: McGraw Hill Education, 2016.



Ellin, Abby “The Beat (up) Generation” in Psychology Today, March 11, 2014
(<http://www.psychologytoday.com/articles/201402/the-beat-generation>)

EnviroNics Institute, Canadian Millennials: Social Values Study, Final Report, February, 2017,
(<http://www.enviroNicsinstitute.org/uploads/institute-projects/canadian%20millennial%20social%20values%20study%20-%20final%20report.pdf>)

Foot, David and Stoffman, Daniel **Boom, Bust and Echo: How to Profit from the Coming Demographic Shift.** Toronto: Macfarlane, Walter and Ross, 1996.

Fraser, Jennifer **New Approaches and Tech-Savvy Tools to Help Millennials Avoid the Underemployment Trap.** CERIC and British Columbia Career Development Association: **3 hour webinar.** Delivered April, 2017. (<http://ceric.ca/events/webinar-series-career-launch-reboot-new-approaches-tech-savvy-tools-to-help-millennials-avoid-the-underemployment-trap-april-11-april-18-and-april-25-2017-with-jennifer-fraser-and-the/>)

Harris, Michael **The End of Absence: Reclaiming what we’ve lost in a world of constant connection.** Toronto: HarperCollins Publishers, 2014.

Hawley, Casey **Managing the Older Employee: Communicate, Motivate and Innovate** Maryland: Adams Media, 2009

Henig, Robin and Henig, Samantha **Twenty Something: Why Do Young Adults Seem Stuck?** New York: Penguin Group, 2012

Hoover, Eric “The Millennial Muddle: How Stereotyping students became a thriving industry and a bundle of contradictions” in The Chronicle of Higher Education, October 11, 2009
(<http://chronicle.com/article/The-Millennial-Muddle-How/48772/>)

Howat, B. The impact coaching skills can have on employee mental health, The Globe and Mail, March 29, 2018, <https://www.theglobeandmail.com/report-on-business/careers/leadership-lab/the-impact-coaching-skills-can-have-on-employee-mental-health/article38350882/>

Howe, Neil and Straus, William **Millennials Rising: The Next Great Generation.** Toronto: Random House, 2000.

Isaacson, William **Steve Jobs.** New York: Simon and Shuster, 2011.

James, Aaron **Assholes: A Theory.** New York: First Anchor Books, 2014.

James, Aaron **Assholes: A Theory of Donald Trump.** New York: Doubleday, 2016.

Johnson, Meagan and Johnson, Larry **Generations, Inc.: From Boomers to Linksters- Managing the Friction Between Generations at Work.** New York: American Management Association, 2010.

Kovary, Gisele and Buahene, Adwoa **Upgrade Now: 9 Advanced Leadership Skills.** Victoria: First Choice Books, 2012

Lanier, Jaron **Ten Arguments for Deleting your Social Media Accounts Right Now.** New York: Henry Holt and Company, 2018.

Lazarus, Eve “The Next Wave: Recruiting and retaining gen Y employees... at least for a little while” HR Professional, February/March 2007, pp. 42-47

Manafy, Michelle and Gautschi, Heidi eds. **Dancing with Digital Natives**. Medford: CyberAge Books, 2011

Martin, Carolyn and Tulgan, Bruce **Managing Generation Y: Global Citizens Born in the Late Seventies and Early Eighties**. Amherst: Rainmaker Thinking, Inc. 2001

McLuhan and Davies Communications Inc., **Mastering Communications: How Boomers, Gen-X and Gen-Y can shift communication styles for a more collaborative workplace**. Toronto: November, 2010

Norris, Doug “Millennials: The Newest, Biggest and Most Diverse Target Market” Environics Analytics, 9th Annual User Conference, Plenary PowerPoint Presentation, November, 2015.

(<http://www.environicsanalytics.ca/docs/default-source/eauc2015-presentations/dougnorris-afternoonplenary.pdf?sfvrsn=6%20>)

Notter, Jamie and Grant, Maddie **When Millennials Take Over: Preparing for the Ridiculously Optimistic Future of Business**. IdeaPress Publishing, 2015.

Peterson, Anne “How Millennials became the Burnout Generation”, BuzzFeed, January 5, 2019, <https://www.buzzfeednews.com/article/annehelenpetersen/millennials-burnout-generation-debt-work>

Rosin, Hanna “Hey! Parents, Leave Those Kids Alone”, The Atlantic, April, 2014, pp. 75-86. <https://www.theatlantic.com/magazine/archive/2014/04/hey-parents-leave-those-kids-alone/358631/>

Shaw, Haydn **Sticking Points: How to get 4 Generations Working Together in the 12 Places They Come Apart**. Carol Stream: Tyndale House Publishers, 2013.

Stewart, J. et. al., “Managing millennials: Embracing generational differences”, Kelley School of Business, Indiana University, 2016,

<https://www.sciencedirect.com/science/article/pii/S000768131630088X?via%3Dihub>

Sutton, Robert **The No Asshole Rule: Building a Civilized Workplace and Surviving One That Isn't**. New York: Business Plus, 2007.

Thompson, Derek “The Unluckiest Generation: What Will Become of Millennials” The Atlantic, April 26, 2013 (<http://www.theatlantic.com/business/archive/2013/04/the-unluckiest-generation-what-will-become-of-millennials/275336/>)

The Irrelevant Show, “The Millennial Time Wardens”, radio comedy skit, retrieved March 4, 2017 (http://www.cbc.ca/radio/popup/audio/listen.html?autoplay=true&clipIds=&mediaIds=887672387891&contentarea=radio&subsection1=radio1&subsection2=entertainment&subsection3=the_irrelevant_show&contenttype=audio)

Todd, Paula **Extreme Mean: Trolls, Bullies and Predators Online**. McClelland and Stewart/Signal, 2014.

Tulgan, Bruce **Not Everyone Gets a Trophy: How to Manage Generation Y**. San Francisco: Jossey-Bass, 2009

Turkle, Sherry **Alone Together: Why we expect more from Technology and less from Each Other.** New York: Basic Books, 2011.

Twenge, Jean **Generation Me: Why Today's Young Americans are more Confident, Assertive, Entitled- and More Miserable Than Ever Before.** New York: Free Press, 2006

Twenge, Jean "Have Smartphones Destroyed a Generation?" The Atlantic, September, 2017
(<https://www.theatlantic.com/magazine/archive/2017/09/has-the-smartphone-destroyed-a-generation/534198/>)

Twenge, Jean **iGen: Why today's super-connected kids are growing up less rebellious, more tolerant, less happy- and completely unprepared for adulthood- and what this means for the rest of us,** New York: Atria Books, 2017.

Twenge, Jean and Campbell, Keith **The Narcissism Epidemic.** New York: Atria, 2013

Zemke, Ron et. al. **Generations at Work: Managing the Clash of Boomers, GenXers, and Gen Yers in the Workplace, Second Edition.** New York: American Management Association, 2013.

(March, 2019)