

Template: Incident Investigation Report

PART 1 EMPLOYEE SECTION: Contact Information and Description of Event				
COMPANY NAME		DEPARTMENT		DATE OF EVENT
LOCATION OF EVENT		TIME OF EVENT		REPORT DATE
		AM		
		PM		
IF NOT REPORTED PROMPTLY, STATE THE REASON				
WORKERS SUPERVISOR		INJURED NAME (first, last)		TITLE
CHECK OFF ALL STATEMENTS THAT BEST DESCRIBE THE INCIDENT				
<input type="checkbox"/> Physical Injury	<input type="checkbox"/> First Aid Injury	<input type="checkbox"/> Medical Aid Injury	<input type="checkbox"/> Lost Time Injury	<input type="checkbox"/> Fatality
<input type="checkbox"/> Critical Injury	<input type="checkbox"/> Occupational Illness	<input type="checkbox"/> Psychological Stress	<input type="checkbox"/> Near Miss	<input type="checkbox"/> Discrimination
<input type="checkbox"/> Bullying	<input type="checkbox"/> Working Alone/ Isolation	<input type="checkbox"/> Workplace Incivility	<input type="checkbox"/> Verbal Abuse	<input type="checkbox"/> Threat
<input type="checkbox"/> Motor Vehicle Incident	<input type="checkbox"/> Property Damage	<input type="checkbox"/> Fire/Explosion	<input type="checkbox"/> Chemical Spill	
<input type="checkbox"/> Other, please explain				
WAS THE INCIDENT		<input type="checkbox"/> SUDDEN EVENT/ OCCURRENCE	<input type="checkbox"/> GRADUALLY OCCURRING OVER TIME	
DESCRIBE WHAT HAPPENED IN DETAIL (Include who was involved, what happened including any details involving machinery/equipment, when it occurred, where it occurred, what the injury/illness was and why) <i>*Note, that if the employee cannot fill this section in, it becomes the responsibility of the supervisor</i>				
WHAT FACTORS CONTRIBUTED TO THE EVENT (relevant background/underlying/root causes)				
HOW COULD IT HAVE BEEN AVOIDED/PREVENTED?				
WAS FIRST AID / MHFA ADMINISTERED?	<input type="checkbox"/> YES	<input type="checkbox"/> NO	If yes, by whom?	
WAS MEDICAL TREATMENT ADMINISTERED?	<input type="checkbox"/> YES	<input type="checkbox"/> NO	INDICATE HEALTH CARE PROVIDER	
MENTAL HEALTH PULSE CHECK – R U OK? (Please indicate where your mental health and wellbeing is currently because of this incident)				
<input type="checkbox"/> HEALTHY	<input type="checkbox"/> REACTING	<input type="checkbox"/> INJURED	<input type="checkbox"/> ILL	
POST INTERACTION ACTIONS OR SUPPORTS REQUIRED (please include any supports or actions you did or would benefit from to ensure your mental health is supported post incident)				
WSN EAP 1.866.644.0326 OR 1.866.361.4853 (French)				
WITNESS NAME(S) AND CONTACT INFORMATION, IF ANY				

SIGNATURE OF INJURED PARTY/COMPLAINANT		DATE	
IF THIS FORM WAS COMPLETE BY SOMEONE OTHER THAN THE INJURED/AFFECTED PARTY, COMPLETE THE FOLLOWING			
FORM COMPLETED BY (first, last)		SIGNATURE	
PHONE NUMBER		DATE	

MENTAL HEALTH CONTINUUM MODEL – MENTAL HEALTH COMMISSION OF CANADA



Signs and Indicators

<ul style="list-style-type: none"> • Normal mood fluctuations • Calm/confident • Good sense of humour • Takes things in stride • Can concentrate/focus • Consistent performance • Normal sleep patterns • Energetic, physically well, stable weight • Physically and socially active • Performing well • Limited alcohol consumption, no binge drinking • Limited/no addictive behaviours • No trouble/impact due to substance use 	<ul style="list-style-type: none"> • Nervousness, irritability • Sadness, overwhelmed • Displaced sarcasm • Distracted, loss of focus • Intrusive thoughts • Trouble sleeping, low energy • Changes in eating patterns, some weight gain/loss • Decreased social activity • Procrastination • Regular to frequent alcohol consumption, limited binge drinking • Some to regular addictive behaviours • Limited to some trouble/impact due to substance use 	<ul style="list-style-type: none"> • Anxiety, anger, pervasive sadness, hopelessness • Negative attitude • Recurrent intrusive thoughts/images • Difficulty concentrating • Restless, disturbed sleep • Increased fatigue, aches and pain • Fluctuations in weight • Avoidance, tardiness, decreased performance • Frequent alcohol consumption, binge drinking • Struggle to control addictive behaviours • Increase trouble/impact due to substance use 	<ul style="list-style-type: none"> • Excessive anxiety, panic attacks, easily enraged, aggressive • Depressed mood, numb • Non compliant • Cannot concentrate, loss of cognitive ability • Suicidal thoughts/intent • Cannot fall asleep/stay asleep • Constant fatigue, illness • Extreme weight fluctuations • Withdrawal, absenteeism • Can't perform duties • Regular to frequent binge drinking • Addiction • Significant trouble/impact due to substance use
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PART 2 SUPERVISOR SECTION: General information and Preventive Measures					
SUPERVISORS NAME (first, last)		TITLE		REPORT DATE	
IF NOT REPORTED PROMPTLY, STATE THE REASON					
INTERVIEW THE WORKERS INVOLVED: Confirm statements that best describe the incident and contributing factors including how it could have been avoided (if possible). Use this section to include any additional findings or opportunities for improvement based on your investigation.					
MENTAL HEALTH PULSE CHECK – R U OK Employee? (Please review and confirm with employee regarding where their mental health and wellbeing is currently because of this incident)					
<input type="checkbox"/> HEALTHY		<input type="checkbox"/> REACTING		<input type="checkbox"/> INJURED	
POST INTERACTION ACTIONS OR SUPPORTS REQUIRED (please include any supports or actions you recommended to the employee to ensure their mental health is supported post incident) WSN EAP 1.866.644.0326 OR 1.866.361.4853 (French)					
BASIC AND IMMEDIATE CAUSES: WHAT ACTIONS, CONDITIONS, PERSONAL OR JOB FACTORS CAUSED OR COULD HAVE CAUSED THIS EVENT?					
EXAMPLES OF FACTORS CAN INCLUDE					
Under the Influence	Inappropriate workplace behavior	Lack of knowledge/training	Lack of skill	Stress	Distraction
Fatigue	Improper motivation	Lack of job satisfaction	Lack of engagement	Personal Factors	Inadequate communication

Work Overload	Insufficient Leadership/supervision	Inadequate Work Standards	Inadequate Policies and/or procedures	Abuse and misuse	Unclear/ Inadequate expectations
Inadequate support	Using defective equipment	Lack of responsibility	Ineffective conflict management	Lack of control over work	Unclear/ inadequate priorities and goals
Lack of resources	Organizational change	Inadequate Tools/ Equipment	Inadequate Maintenance	Operating equipment without authority	Poor housekeeping
WHAT WERE THE CONDITIONS, ACTIONS, OR FACTORS? (list below)			WHAT WERE THE CONTRIBUTING CONDITIONS, ACTIONS OR FACTORS THAT WERE THE ENABLERS? Root Cause (list below)		
REMEDIAL/CORRECTIVE ACTIONS: What has or should be done to control the causes listed and prevent reoccurrence or reduce further harm?			RESPONSIBILITY	BY WHEN	
RISK ASSESSMENT – WAS THIS TYPE OF INCIDENT CAPTURED ON THE RISK REGISTRY			<input type="checkbox"/> YES		<input type="checkbox"/> NO
CHECK OFF ALL STATEMENTS THAT BEST DESCRIBE THE INCIDENT OUTCOME (FOLLOW UP)					
<input type="checkbox"/> Non-Disabling Injury/Occ. Illness	<input type="checkbox"/> Disabling Injuries/Occ. Illness	<input type="checkbox"/> Fatality	<input type="checkbox"/> Critical Injury	<input type="checkbox"/> Lost Time	
<input type="checkbox"/> Medical Aid	<input type="checkbox"/> First Aid	<input type="checkbox"/> Mental Health First Aid	<input type="checkbox"/> Modified Duty	<input type="checkbox"/> EAP	
<input type="checkbox"/> Refused medical treatment	<input type="checkbox"/> Other, please explain				
WAS THERE AN ABSENCE FROM WORK FOLLOWING THE EVENT?			<input type="checkbox"/> YES		<input type="checkbox"/> NO
DO YOU ANTICIPATE THAT AN ACCOMODATION AND/OR FLEXIBLE WORKPLACE ARRANGEMENT WILL BE REQUIRED? (If yes, please complete the functional abilities form/modified work form)					
<input type="checkbox"/> YES		<input type="checkbox"/> NO		<input type="checkbox"/> MAYBE	
MENTAL HEALTH PULSE CHECK – R U OK Supervisor? (As a supervisor investigating an incident, sometimes your mental health can be affected based on circumstance. Please take a moment to self-check where your mental health and wellbeing is currently based on investigating this incident)					
<input type="checkbox"/> HEALTHY		<input type="checkbox"/> REACTING		<input type="checkbox"/> INJURED	
<input type="checkbox"/> ILL					
POST INTERACTION ACTIONS OR SUPPORTS REQUIRED (please include any supports or you have taken to support your mental health post incident, or any additional supports you may need or benefit from) WSN EAP 1.866.644.0326 OR 1.866.361.4853 (French)					
SIGNATURE OF SUPERVISOR			DATE		
THIS SECTION IS DESIGNED FOR REVIEWERS OF THE INVESTIGATION REPORT TO INCLUDE ADDITIONAL OPPORTUNITIES FOR IMPROVEMENT OR RECOMMENDATIONS AFTER INITIAL REVIEW					



REVIEWER'S NAME (first, last)	
REVIEWER'S TITLE	
REVIEWER'S SIGNATURE	
REVIEWER'S DATE	
THIS SECTION IS DESIGNED FOR MANAGEMENT REVIEW TO INCLUDE ADDITIONAL OPPORTUNITIES FOR IMPROVEMENT OR RECOMMENDATIONS	
REVIEWED BY MANAGEMENT MEMBER	DATE

Report to WSIB (as applicable):

- WSIB Form 6 – Worker’s Report of Injury/Disease
- WSIB Form 7 – Employer’s Report of Injury/Illness
- WSIB Form 8 – Health Professional’s Report